1 2 3 4 5 6 7 8	Steven M. Tindall (SBN 187862) Amanda M. Karl (SBN 301088) Aaron Blumenthal (SBN 310605) GIBBS LAW GROUP LLP 505 14th Street, Suite 1110 Oakland, CA 94612 Telephone: (510) 350-9700 Facsimile: (510) 350-9701 smt@classlawgroup.com ab@classlawgroup.com <i>Counsel for Plaintiff and Proposed Class</i>	Conversion MED COPY ORIGINAL FILED Superior Court of California County of Los Angeles NOV 1 5 2018 Merri R. Garler, Executive Officer/Clerk By: Rita Nazaryan, Deputy	
9	SUPERIOR COURT OF	THE STATE OF CALIFORNIA	
10	FOR THE COUNTY OF LOS ANGELES		
11	CENTRAL CIVIL WEST – COMPLEX		
 12 13 14 15 16 17 18 19 20 	Tanisha Merriweather, individually and on behalf of herself and all others similarly situated, Plaintiff, v. Neilson Financial Services LLC, a Limited Liability Corporation; NFS Insurance Agency LLC, a Limited Liability Corporation; and DOES 1 through 10, Defendants.	 Case No. 18STCV00421 55C Ø FIRST AMENDED CLASS ACTION COMPLAINT FOR DAMAGES: Violation of Cal. WARN Act, Cal. Labor Code § 1400 et seq. Private Attorneys General Act, Cal. Labor Code §§ 2699 and 2699.3. DEMAND FOR JURY TRIAL 	
21		BY FAX	
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	FIRST AMENDED CLASS ACTION COMPLAINT FOR DAMAGES		

1	I. SUMMARY OF CASE		
2	1. After several years operating an insurance sales office in Los Angeles, California,		
3	Defendant Neilson Financial Services LLC ("Neilson") decided to close up shop. It did not notify its		
4	employees of this decision, until August 20, 2018, when Neilson laid off over 100 employees.		
5	2. Under such circumstances, the California WARN Act requires an employer to give at		
6	least 60 days advanced notice of layoffs. This notice is intended to give employees 60 days to prepare		
7	7 for the loss of their job, such as by finding another job.		
8	3. If an employer does not provide the required notice, the California WARN Act requires		
9	the employer to pay each affected employee up to 60 days' worth of wages and job benefits.		
10	4. Because Neilson's Los Angeles office closure violated the California WARN Act,		
11	Plaintiff Tanisha Merriweather brings this action, on behalf of herself and other similarly situated		
12	2 employees, to recover the wages and benefits Neilson owes them.		
13	II. JURISDICTION AND VENUE		
14	5. This Court has jurisdiction over this matter pursuant to California Code of Civil		
15	5 Procedure (CCP) § 410.10. Damages exceed the jurisdictional minimum of this Court.		
16	6. Venue is proper in Los Angeles County, pursuant to CCP § 395 and § 395.5, because		
17	7 Defendants' principal place of business is located in this county; Defendants' liability arose in this		
18	county; Defendants reside in this county; and Defendants are registered with the State of California to		
19	9 conduct business in this county.		
20	III. PARTIES		
21	7. Plaintiff Tanisha Merriweather is a resident of Los Angeles County, California, and was		
22	2 employed by Neilson until August 20, 2018, when she—along with over a hundred other employees—		
23	3 was laid off with no advanced notice.		
24	8. Defendant Neilson Financial Services LLC is a California limited liability corporation,		
25	with its principal place of business at 6080 Center Dr. #300, Los Angeles, CA 90045.		
26	9. Defendant NFS Insurance Agency LLC is a California limited liability corporation, with		
27	its principal place of business at 6080 Center Dr. #300, Los Angeles, CA 90045. Its California		
28	insurance license number is 0K70211.		
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1 10. Aside from Neilson Financial Services LLC and NFS Insurance Agency LLC 2 (collectively, "Neilson"), the true names and capacities of Defendants are currently unknown to 3 Plaintiff, who therefore sues such Defendants by fictitious names. Each of the Defendants designated as 4 DOES 1 through 10 are legally responsible in some manner for the unlawful acts alleged herein. When 5 such DOES' identities become known, Plaintiff will seek leave of the Court to amend the Complaint to reflect each DOE's true name and capacity. 6 IV. **FACTUAL ALLEGATIONS** 7 8 A. Nielson Sells Life Insurance in California 9 11. Neilson sells life insurance policies in the California insurance market. In particular, it

9 11. Neilson sells life insurance policies in the California insurance market. In particular, it
10 sells its own branded life insurance product, Seniors United Insurance, which is underwritten by
11 Fidelity.¹

12 12. Nielson is headquartered in Los Angeles, California. During the relevant time period, it
13 maintained its California headquarters at 6080 Center Drive, Suite 300, Los Angeles, California 90045.

14

B.

С.

The Mass Layoff

15 13. On August 20, 2018, around 8:00 am, the managers of Neilson's 6080 Center Drive
16 location called their approximately 125 employees into a meeting. They said Neilson was shutting
17 down this location, effective immediately, and everyone was being laid off—except for a skeleton
18 crew, consisting of a few managers and customer service representatives. All insurance salespeople
19 were let go.

14. Neilson did not give advance notice of this layoff so that employees could get their lives
in order. Many employees took on debt obligations that they could have avoided had they known that
they would soon be out of a job.

23

The California WARN Act

15. The California WARN Act, Cal. Labor Code § 1400 *et seq.*, requires employers at a
"covered establishment" (75 or more employees) give 60 days' notice before a mass layoff (of 50 or
more employees), a relocation, or a cessation of doing business. Employers must give notice not only to
employees, but also to the relevant California government agency, the Employment Development

28 https://tinyurl.com/su-life-ins.

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Department. See Cal. Labor Code § 1401(a).

2 Employers are excused from providing notice of a mass layoff only if there is a 16. 3 "physical calamity" (such as an earthquake) or "act of war." § 1401(b).

4 17. If an employer fails to give notice of a mass layoff, relocation, or cessation of business, its employees are entitled to recover: up to 60 days of wages (at their regular rate of pay), and the value 5 of any employment benefits that the employee would have received during that time (such as payment 6 7 of medical expenses under a health insurance plan, or matching contributions to a 401(k) retirement 8 plan). See § 1402.

9

D. Neilson Failed to Give the Required Notice

10 18. Neilson did not provide advance notice to employees at its Los Angeles office that they would be terminated on August 20, 2018. Notice was provided only on the day of the layoffs. 11

19. 12 The Employment Development Department also did not receive a WARN notice from Neilson, according to the Department's records.² 13

20. 14 On information and belief, since August 20, 2018, Neilson has not compensated its 15 terminated employees for its failure to provide notice of the terminations.

16

V. PLAINTIFF'S EXPERIENCE

21. 17 Tanisha Merriweather was employed by Neilson as a life insurance salesperson at its Los Angeles office since February 2017. On a monthly basis, she earned about \$3,350 in base pay, and 18 19 an average commission of \$1,000 to \$1,500.

20 22. On August 20, 2018, her manager called her into a company-wide meeting of the Los 21 Angeles office. She, along with most of her co-workers, were terminated—effective immediately. She 22 received no prior notice that there would be layoffs.

23

VI. **CLASS ALLEGATIONS**

23. 24 Plaintiff bring this class action, pursuant to CCP § 382 and Cal. Labor Code § 1404, individually and on behalf of all members of the following Class: 25

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27 ² See https://tinyurl.com/edd-july1-sept25 (no WARN notice received from Neilson for the period July 1, 2018, to September 25, 2018); https://tinyurl.com/edd-2017-2018 (no WARN notice received from 28 Neilson for the period July 1, 2017 to June 30, 2018). -4-

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1 2	All Neilson employees who were terminated from employment at Neilson's Los Angeles, California site on or around August 20, 2018, without being provided 60 days' written notice of a mass layoff, relocation, or termination of business.		
3	24. Plaintiff reserves the right to modify or amend the definition of the proposed Class		
4	before the Court determines whether certification is appropriate.		
5	25. There are over 100 Class members, making it impracticable for all to appear before the		
6	Court.		
7	26. Membership in the Class can be determined from Neilson's own records.		
8	27. There are questions of law and fact common to the Class, which predominate over any		
9	questions affecting only individual Class members. These common questions of law and fact include,		
10) without limitation:		
11	a. Whether the provisions of the California WARN Act apply;		
12	b. Whether Neilson engaged in a "mass layoff," "relocation," or "termination" of business,		
13	under the California WARN Act;		
14	c. Whether Neilson failed to provide the required notice under the California WARN Act;		
15	d. The measure of damages and/or penalties owed under the California WARN Act;		
16	28. Plaintiff's claims are typical of those of other Class members because Plaintiff, like		
17	other Class members, was laid off on or around August 20, 2018.		
18	29. Plaintiff will fairly and adequately represent and protect the interests of the members of		
19	the Class. Plaintiff has retained counsel that is competent and experienced in litigating employment and	l	
20	WARN-related class actions. Neither Plaintiff nor Plaintiff's counsel have any interests that conflict		
21	with the interests of the proposed Class.		
22	30. A class action is superior to other available methods for the fair and efficient		
23	adjudication of this controversy because joinder of all the members of the Class is impracticable; the		
24	defendants acted or refused to act on grounds generally applicable to the Class; and the adjudication of		
25	this controversy through a class action will avoid the possibility of inconsistent and potentially		
26	conflicting adjudication of the asserted claims. Furthermore, there are no special difficulties in the		
27	management of this litigation as a class action.		
28	31. Damages for any individual Class member are likely insufficient to justify the cost of		
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individual litigation, so that in the absence of class treatment, Defendants' violations of law inflicting 1 2 substantial damages in the aggregate would go unremedied. 3 VII. PAGA ALLEGATIONS 32. Plaintiff also brings suit under California's Private Attorneys General Act (PAGA) as 4 5 the representative of former Neilson employees who are or were affected by Neilson's violations of California's Labor Code. 6 33. 7 Plaintiff seeks to represent approximately 125 former Neilson employees who were terminated from employment at Neilson's Los Angeles, California site on or around August 20, 2018, 8 9 without being provided 60 days' written notice of a mass layoff, relocation, or termination of business. 10 **COUNT I: CALIFORNIA WARN ACT** (Plaintiff, in her individual capacity, and on behalf of the class) 11 34. 12 Plaintiff incorporates the above allegations as if fully set forth herein. 35. Defendants are "employers" that operate a "covered establishment" under the California 13 WARN Act, Cal. Labor Code § 1400 et seq., because they run a business enterprise that employs 75 or 14 15 more employees. Defendants engaged in a "mass layoff" because they terminated 50 or more employees 16 36. within a 30-day period. 17 Defendants engaged in a "relocation" by moving substantially all of their California 18 37. 19 sales operations to the United Kingdom. 20 38. Defendants engaged in a "termination" because they ceased or substantially ceased 21 commercial operations in their Los Angeles location. 22 39. None of the exemptions to the notice requirements of the California WARN Act applies. 40. Defendants willfully violated the California WARN Act by failing to provide the 23 24 required notice. 25 41. Plaintiff and all similarly situated former employees have been damaged by Defendants' conduct constituting violations of the California WARN Act and are entitled to damages for their back 26 27 pay and associated benefits for each day of the violation. 28 42. Defendants have not acted in good faith nor with reasonable grounds to believe its acts -6-FIRST AMENDED CLASS ACTION COMPLAINT FOR DAMAGES

or omissions were not a violation of the California WARN Act. 1

2 3

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(Plaintiff, as an aggrieved employee, and in her representative capacity)

COUNT II: CALIFORNIA WARN ACT

43. Plaintiff incorporates the above allegations as if fully set forth herein.

44. 5 Plaintiff, as an aggrieved employee, brings a claim under California Labor Code §§ 2698-2699.5 in a representative capacity on behalf of former employees of Neilson who were 6 7 terminated on or around August 20, 2018, who did not receive notice at least 60 days prior to their termination. 8

9 45. The California Labor Code Private Attorneys General Act of 2004 ("PAGA") grants 10 California employees the right to bring a civil action for the violation of any provision on the Labor Code on behalf of themselves and other former employees in order to recover civil penalties. PAGA is 11 intended to assist in the achievement of maximum compliance with state labor laws by empowering 12 aggrieved employees to act as private attorneys general in order to recover civil penalties for Labor 13 Code violations that would otherwise be prosecuted by the state. See Arias v. Super. Ct. (2009) 46 14 15 Cal.4th 969, 980.

PAGA permits an aggrieved employee to collect the civil penalty authorized by law and 16 46. normally collectible by the California Labor and Workforce Development Agency. Under Labor Code 17 18 § 1403, an employer who fails to give notice under the California WARN Act is subject to civil 19 penalties of up to \$500 for each day of the employer's violation, unless the employer pays all 20 applicable employees the amounts for which it is liable under Labor Code § 1402 within three weeks 21 from the employer's mass layoff, relocation, or termination. Plaintiff seeks these penalties, as Neilson 22 has not yet paid its terminated employees under § 1402.

23

47. California Labor Code § 2699(g) further provides that any employee who prevails in an action for civil penalties is entitled to an award of reasonable attorneys' fees and costs. Plaintiff seeks 24 25 to recover her attorneys' fees and costs under this fee and cost provision.

48. On October 12, 2018, pursuant to California Labor Code § 2699.3, Plaintiff submitted 26 27 online notice to the Labor and Workforce Development Agency of the specific provisions of the Labor Code that have been violated, including the facts and theories to support the violations. Plaintiff sent 28

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1	this notice to Defendants by certified mail. The thirty-three-day time limit for the agency to respond, or		
1			
2	for Defendants to cure, has expired under Labor Code § 2699.3(c), such that Plaintiff has exhausted her		
3	administrative remedies.		
4	VIII. PRAYER FOR RELIEF		
5	WHEREFORE, Plaintiff, individually and on behalf of all Class members, requests judgment be		
6	entered against Defendants and that the Court grant the following:		
7	a. An order determining that this action may be maintained as a class action;		
8	b. Designation of Plaintiff as a class representative and Plaintiff's attorneys as class		
9	counsel;		
10	c. Judgment against Defendants for Plaintiff's and Class members' asserted causes of		
11	action;		
12	d. Appropriate declaratory relief against Defendants;		
13	e. An award of all applicable damages;		
14	f. An award of civil penalties under Cal. Labor Code §§ 1403 and 2699;		
15	g. Prejudgment interest;		
16	h. An award of reasonable attorney's fees and other litigation costs; and		
17	i. Any other relief to which Plaintiff and the Class may be entitled.		
18	IX. DEMAND FOR JURY TRIAL		
19	Plaintiffs demand a trial by jury for all issues so triable.		
20	MANX		
21	Dated: November 15, 2018 By:		
22	GIBBS LAW GROUP LLP Steven M. Tindall (SBN 187862)		
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